



## Centro La Familia Advocacy Services, Inc.

302 Fresno Street, Ste. 102, Fresno, CA 93706  
Telephone (559) 237-2961 Fax (559) 237-2968 Toll free 1-877-294-3772

### “The Family Support Center”

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#### Healthy Communities Healthy Economy Campaign

Presentation by Margarita Rocha, Executive Director

Tuesday, August 31, 2010

- I. Services provided by Centro La Familia
  - A. How are clients informed about the services of Centro?
  - B. How are clients screened for the types of services for which they are eligible?
  - C. Who completes the eligibility applications?
  - D. Who follows up on client’s application?
  - E. Does Centro maintain a separate client data base?
  - F. Does Centro provide the clinic with a report on services provided?
  - G. Is outreach done with clinic’s client base?
  
- II. Promotora (Outreach Worker) Role with Clinics
  - A. Agreement on the types of benefits that will be offered
  - B. How often is service provided?
  - C. Is the service offered on or off site?
  - D. If on site, what are the physical arrangements?
  - E. How are clients referred for service?
  - F. What role, if any, does the clinic staff play in providing services?
  - G. How are services documented by the clinic?
  
- III. CFRA Economic Stimulus Project
  - A. Goal of project
  - B. Structure of project
  - C. How can clinics partner with Centro on the Project?
  - D. Do the clinics have recognized barriers that they would like to see addressed?

**Our Mission:**

*To empower low income people to access life sustaining resources.*